

ROSEWORTH SURGERY  
PATIENT PARTICIPATION GROUP MEETING  
TUESDAY 26<sup>TH</sup> MARCH 2013 1 – 2PM

A G E N D A

- |    |  |    |
|----|--|----|
| 1. | PPG Plan – Action Plan & Survey Report | GP |
| 2. | Electronic Prescribing Service         | GP |
| 3. | 111 Service Launch                     | GP |
| 4. | Qof                                    | RA |
| 5. | CQC                                    | RA |
| 6. | Research & Development – PreFIT        | GP |
| 7. | Spring Newsletter                      | GP |
| 8. | FY2 changeover and Work Experience     | GP |
| 9. | Any other Business                     |    |

**PATIENT PARTICIPATION GROUP  
MINUTES OF MEETING HELD AT ROSEWORTH SURGERY  
ON THE 26<sup>TH</sup> MARCH 2013**

**Present:** Christine Ramsey (Practice Manager), Grace Platten (Practice Secretary), Michael Thomas, Eileen Railton, Alan Rakison, Anthony Walker, Eric Wright, Michael Hopper, John Yeates

**Apologies:** Julie Walters, Elsie Wade

**1. Minutes of meeting held on 12<sup>th</sup> November 2013 were agreed.**

**2. Patient Participation Group Survey Report and Action Plan**

The PPG Survey Report and Action Plan for 2012/2013 was reviewed in detail and agreed by the group.

**3. Electronic Prescribing**

The new ESP service which went live in the surgery on 11<sup>th</sup> March was discussed and it was agreed that in general this would be a good thing it not only gives the patient another choice in which way to order medication but would also alleviate the workload on reception.

**4. 111 Service Launch**

The new 111 service will go live on 3<sup>rd</sup> April 2013. This was discussed at some length and will be advertised in reception and on the website.

**5. Qof & CQC**

Christine did a presentation on QoF and CQC and how this fits in with what is happening in the practice at present. Christine encouraged PPG members to continue to give us feedback on our performance as it is important in enabling us to provide good service and patient care.

**6. Research & Development**

Research and Development was included in our action plan for 2012/2013 and the practice has undertaken to take part in the PreFIT Programme which has been introduced by the CCG to prevent falls and injury in older people. Information regarding this will be displayed on the practice website and in reception.

7. **Spring Newsletter** – this was discussed briefly as most of the contents had already been covered in earlier agenda items.

8. **Staff Changes**

The new FY2 doctors will start with the practice next week. Also we are offering work experience to sixth form pupils who are interested in the medical profession.

9 **Date of next meeting** – to be advised.