

ROSEWORTH SURGERY

PATIENT PARTICIPATION GROUP TERMS OF REFERENCE

The key roles of Roseworth Surgery's Patient Participation Group are:-

- The Group will be representative of the whole practice area.
- Membership from the practice will include a GP & Practice Manager & Secretary. (point of contact will be Grace Platten, the practice secretary)
- The Group will meet each quarter
- Contribute to practice decision-making and will consult on service development and provision.
- Provide feedback on patient's needs, concerns and interests and challenge the practice constructively whenever necessary.
- Serve as a "safety valve" for dealing with grumbles and complaints about the practice – representing patients but also helping them to understand the practice viewpoint.
- Communicate information about the community which may affect healthcare.
- Give patients a voice in the organisation of their care.
- Promote good health by encouraging and supporting activities within the practice and promoting preventative medicine.
- Influence the provision of Secondary Health Care and Social Care Locally
- Monitor services e.g. hospital discharge and support when back in the community.
- Liaise with other Patient Participation Groups in the area